



PaperStone®

15-Year Limited Manufactured Panel Warranty

Who is covered by this warranty?

- This warranty applies to PaperStone® permanently and properly installed in the original purchaser's residence or commercial location during the warranty period.
- It is not transferable, except in the case of a builder owner/non-resident, transferring ownership from builder to original resident occupants.

What is the period of coverage?

- This warranty remains in force for 15 years from the date of purchase.

What does this warranty cover?

- PaperStone® panels 1/4 inch (6 mm) thick or greater, permanently installed for residential or commercial countertops, wall cladding or similar uses (see uses not covered below).
- Manufacturer defects in your PaperStone® countertops.
- Cost limited to repair or replacement of affected countertop piece. This warranty does not include plumbing, gas, electrical, tile, wallpaper, painted surface or trim cost, incurred due to replacement of your countertop.

What this warranty does not cover...

- Any aspect of the installation of PaperStone®. This warranty covers manufacturing defects in the PaperStone® material only, it is not an 'installation' warranty.
- Panels advertised as 'discounted' or sold as 'budget' or 'industrial-grade' panels are not covered by this warranty.
- Countertops moved from their original permanent placement.
- Natural characteristics of PaperStone®, such as, but not limited to; variations in color or mottling, gloss level and texture, depth and clarity.
- Damage due to physical abuse, such as, but not limited to; excess weight, standing, sitting, walking on, impacts whether accidental or intentional, excessive heat, fire or flame.
- Staining due to chemicals, such as, but not limited to; improper cleaning solutions, paint, stain, putty oils or residue, oils, acids, metal cleaners, oven cleaners, solvents, and alkalis (see PaperStone® Care and Maintenance Guide).
- Damage or injury caused in part or in whole by acts of God, job site conditions, structural movement or settling, architectural or engineering design, accidents or vandalism.
- Seam placement or location, size, color or appearance of seams, color match from piece to piece, seam separation or opening due to movement, impacts, excess weight or settling.
- This warranty covers only the repair or replacement of the actual section of the material that is determined to have a manufacturing defect. No other cost, expenses, materials, labor, damages or reimbursements associated with the damaged products are covered under this warranty.
- PaperStone® installations in abnormal conditions, such as, but not limited to; use in showers, recreational vehicles, boats, trains or aircraft. These 'non-typical' uses may be covered under separate, application-specific warranties.
- Appearance differences resulting from variations in sanding.

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The
Countertop
with a
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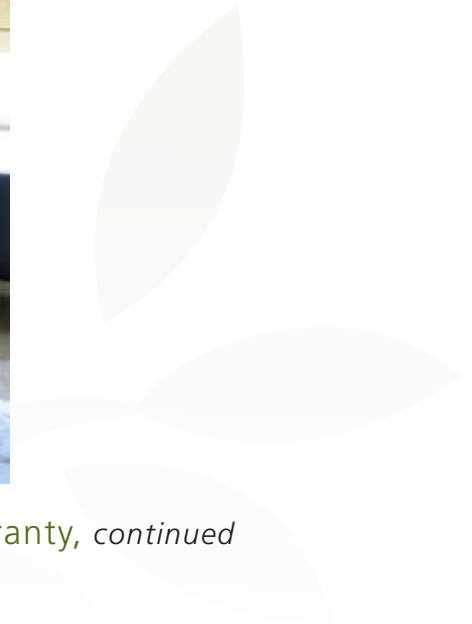


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 PaperStone®

The Countertop with a Conscience™



PaperStone® 15-Year Limited Manufactured Panel Warranty, *continued*

How to make sure this warranty remains in effect...

- Completely fill out and return the PaperStone® warranty card provided at installation.
- Use only PaperStone®-approved products and procedures as found in the PaperStone® Care & Maintenance Guide.
- Have your countertop inspected and refinished, if necessary, by a Paneltech-approved expert every 10 years (for food and beverage stain protection).
- For more care and use information please refer to the PaperStone® Care & Maintenance Guide available at PaperStoneProducts.com.

How do you get service?

- To qualify under this warranty, the owner must provide the original sales receipt or other acceptable sales documentation, which demonstrates proof of purchase of the PaperStone® panel within the 15-year warranty period to their dealer or distributor.
- The customer must reasonably cooperate with the dealer or distributor as they seek to perform obligations under this warranty, including a visual inspection if deemed necessary by Paneltech or its agents.

Options for problem resolution...

- Stains from food and beverages will be treated by a Paneltech-approved expert. This may take more than one application. New finish will be applied after the stain removal treatment.
- Paneltech will replace any area of the installation that is found to have a manufacturing defect provided the panel was installed properly.
- Paneltech will pay the cost of the required product replacement. The customer will be responsible for any associated costs arising out of the replacement including: panel removal/replacement labor and materials, any plumbing or electrical disconnect/reconnect charges, tile, wall surface or cabinet repairs, or modifications that become necessary as a result of PaperStone® panel replacement.
- If after inspection, problem is deemed to be from abuse or other uncovered points outlined herein, a standard service call charge may apply.

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Sustainable Composite Surfaces by

 Paneltech Products, Inc.

2999 John Stevens Way | Hoquiam, WA 98550

Manufactured in Hoquiam, Washington, USA at the edge of the Olympic Rainforest since 2004. PaperStone is a beautifully finished, earth-friendly, sustainable composite surface.

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