



PaperStone®

Residential Lifetime Limited Certified Fabrication Warranty

Who is covered by this warranty?

- This warranty applies to PaperStone® permanently installed in your (the original purchaser's) residence for countertop use during the warranty period.
- This warranty is non-transferable, except in the case of a builder owner/non-resident, transferring ownership from builder to original resident occupants.

What is the period of coverage?

- This warranty remains in force for as long as you own your home.

What does this warranty cover?

- PaperStone® permanently installed for residential countertop use by a certified PaperStone® fabricator.
- Manufacturer's defects in your PaperStone® countertops.
- Cost limited to repair or replacement of affected countertop piece. This warranty does not include plumbing, gas, electrical, tile, wallpaper, painted surface or trim cost, incurred due to replacement of your countertop.

This warranty does not cover.

- Countertops moved from their original permanent placement.
- Natural characteristics of PaperStone®, such as, but not limited to; variations in color or mottling, gloss level and texture, depth and clarity.
- Damage due to physical abuse, such as, but not limited to; excess weight, standing, sitting, walking on, impacts whether accidental or intentional, excess heat, fire or flame.
- Staining due to chemicals, such as, but not limited to; improper cleaning solutions, paint, stain, putty oils or residue, oils, acids, metal cleaners, oven cleaners, solvents, and alkalis (see Care and Maintenance Guide).
- Damage or injury caused in part or in whole by acts of God, job site conditions, structural movement or settling, architectural or engineering design, accidents or vandalism.
- Seam placement or location, size, color or appearance of seams, color match from piece to piece, seam separation or opening due to movement, impacts, excess weight or settling.
- This warranty covers only the repair or replacement of the actual section of the material that is determined to be damaged by the manufacturer's investigation. No other cost, expenses, materials, labor, damages or reimbursements associated with the damaged products are covered under this warranty.
- Commercial uses or abnormal conditions, such as, but not limited to; use in stores, restaurants, dormitories, offices, saunas, bathroom walls, shower pans, exteriors, trains, recreational vehicles, boats or aircraft. These uses are covered under separate, applications-specific warranties.

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Countertop
with a
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 PaperStone®

The Countertop with a Conscience™



Residential Lifetime Limited Certified Fabrication Warranty, *continued*

What will we do to correct problems?

- Inspect countertop(s); if problems are deemed to be from abuse or other uncovered points outlined herein you may be billed for a standard service call.
- Stains from food and beverages will be treated by a Paneltech-approved expert. This may take more than one application. New finish will be applied after the stain removal treatment.
- We will repair or replace, at our option, the PaperStone® found to be defective.

What you must do to keep this warranty in effect.

- Proof of full payment required.
- Completely fill out and return the warranty card provided at installation.
- Use only PaperStone-approved products and procedures as found in the PaperStone® Care & Maintenance Guide.
- Have your countertop inspected and refinished, if necessary, by a Paneltech-approved expert every 10 years (for food and beverage stain protection).
- For more care and use information please refer to the PaperStone® Care & Maintenance Guide.

How do you get service?

- Just contact the certified PaperStone® fabricator responsible for this warranty.

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Sustainable Composite Surfaces by



2999 John Stevens Way | Hoquiam, WA 98550

Manufactured in Hoquiam, Washington, USA at the edge of the Olympic Rainforest since 2004. PaperStone is a beautifully finished, earth-friendly, sustainable composite surface.

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